

Current Perceptions Of Bayer And The Bayer Direct Program Among People Affected By Alpha-1 Antitrypsin Deficiency In The United States

Selected Results

Prepared For:
AlphaNet, Inc.

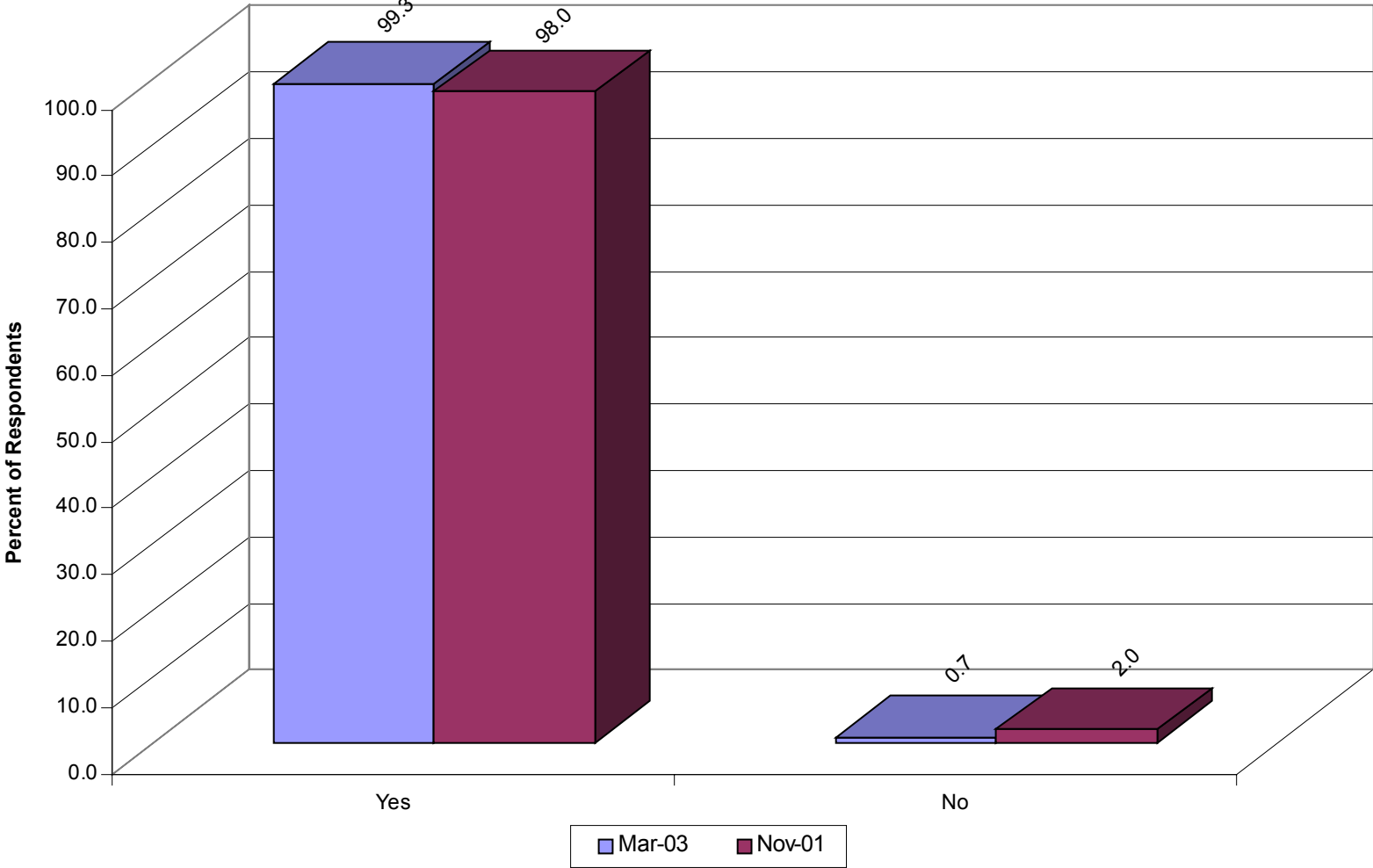
By:

Harbaugh Associates

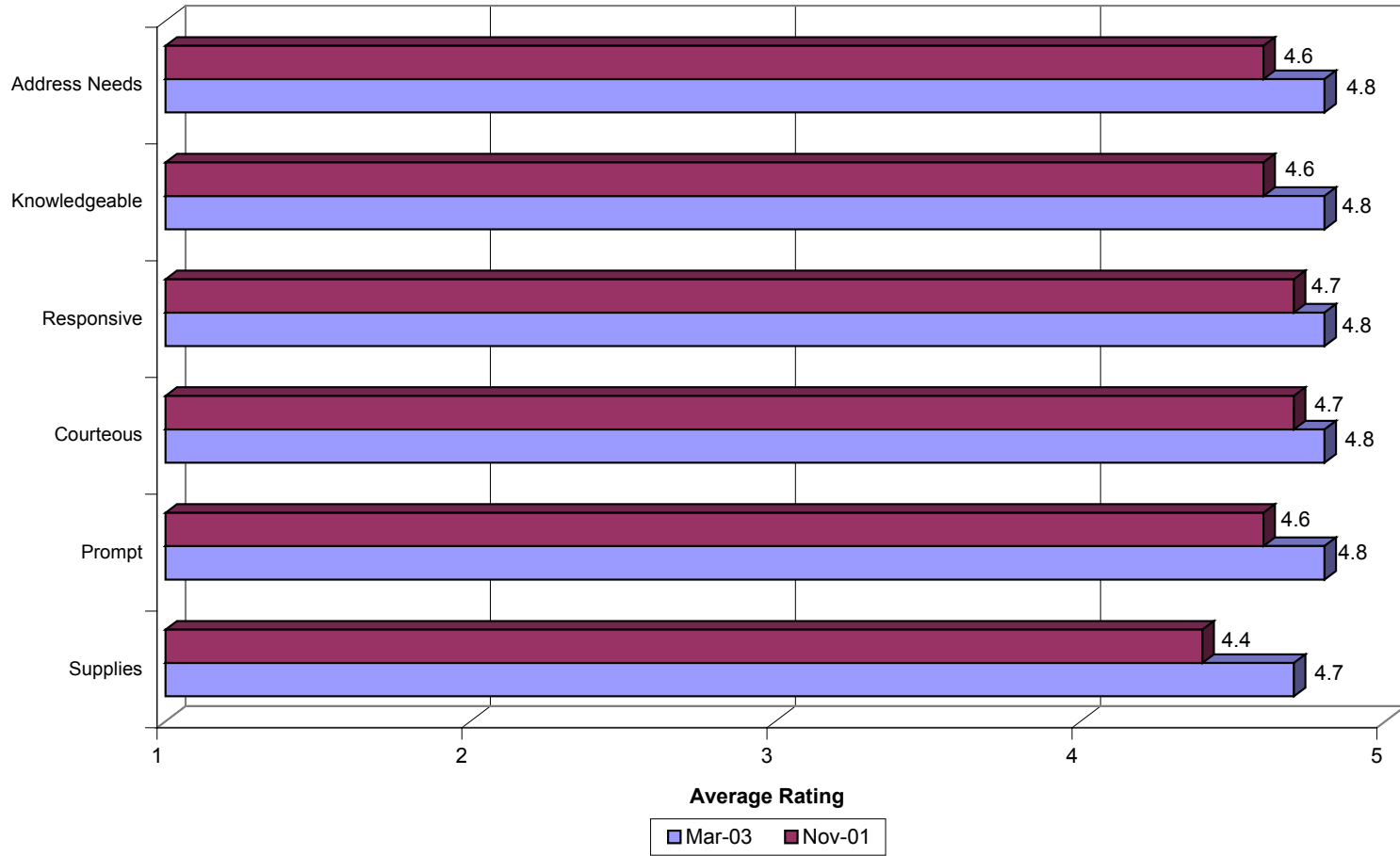
117 Water Street
Exeter, NH 03833
(800) 932-4249

April 25, 2003

Receive Prolastin Supply Per Verification Phone Call And To Correct Address

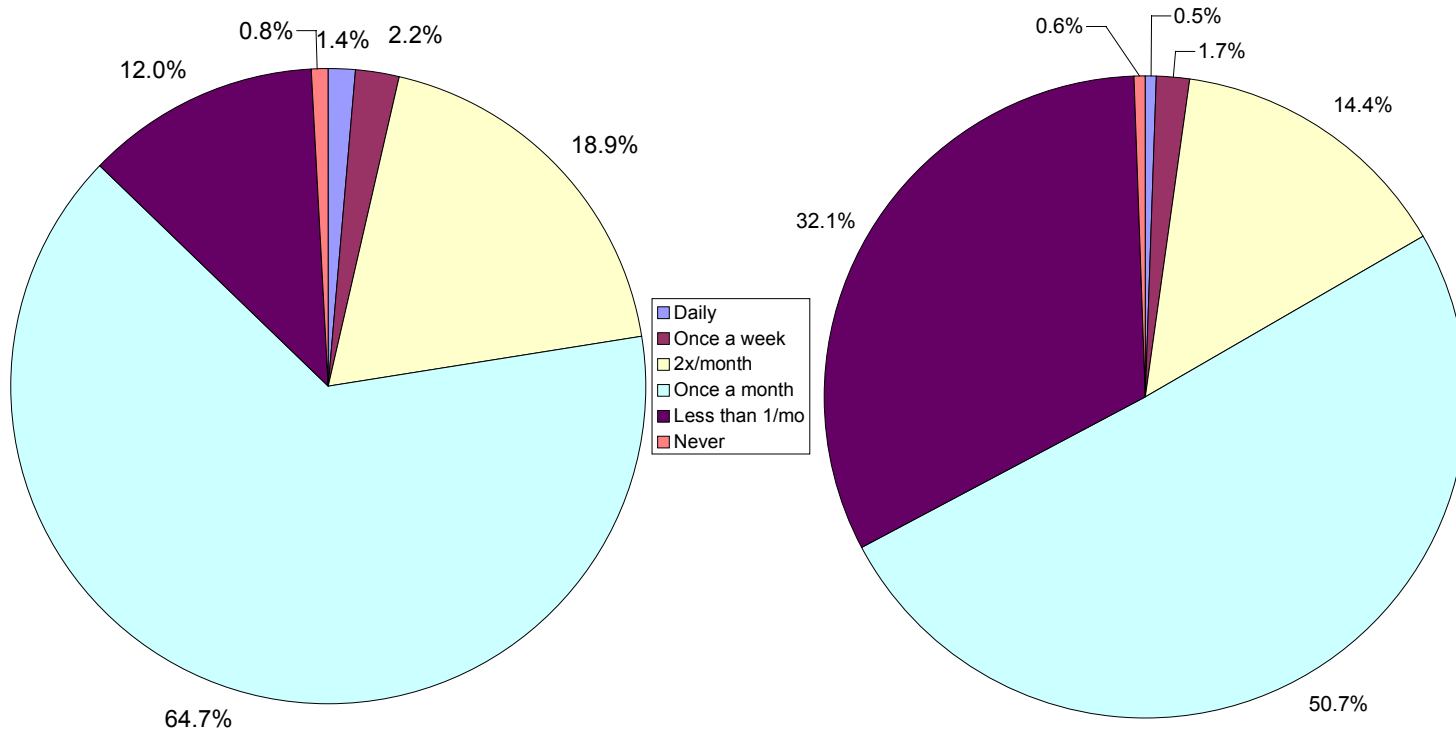


Average Rating* Of AlphaNet Coordinator



*Based on a rating of 1 to 5 where "1" is low satisfaction and "5" is high satisfaction.

Frequency Of Contact With AlphaNet Coordinator



Satisfaction Of Service Personally Received From Bayer Direct

